

# Making Telework in Federal Agencies



However, 70% of federal teleworkers cite challenges with communication tools, according to an August 2014 survey by Verizon and Government Business Council

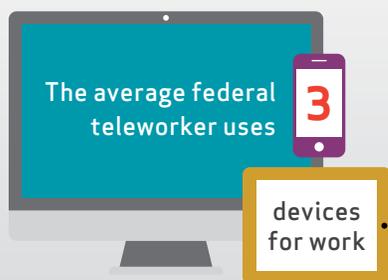
- ①  Interaction is not as personal as face-to-face communication
- ②  Mobile voice and data reception issues
- ③  Poor technology quality



Furthermore, 1 in 3 teleworkers say that **security policies and restrictions** inhibit their productivity

## How can we improve the way feds telework?

### Make strategic technology decisions



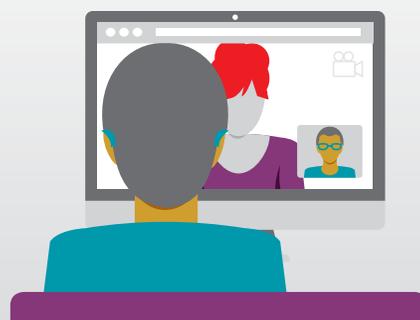
and is over 4x more likely to prefer using an agency-issued mobile device over a BYOD setup

### Encourage more interactive technologies



Only 1 in 4 federal teleworkers currently use video calls or live collaboration tools

### Promote a telework-friendly culture



Negative perceptions and impact on relationships are top telework concerns

For more on how agencies can enhance telework effectiveness, [read the full report.](#)

#### ABOUT GBC

Government Business Council (GBC), the research arm of Government Executive Media Group, is dedicated to advancing the business of government through analysis and insight. GBC partners with industry to share best practices with top government decision makers, understanding the deep value inherent in industry's experience engaging and supporting federal agencies.

#### ABOUT VERIZON

Verizon Communications Inc. (NYSE, Nasdaq: VZ), headquartered in New York, is a global leader in delivering broadband and other wireless and wireline communications services to consumer, business, government and wholesale customers. Verizon Wireless operates America's most reliable wireless network, with more than 103 million retail connections nationwide. Verizon also provides converged communications, information and entertainment services over America's most advanced fiber-optic network, and delivers integrated business solutions to customers in more than 150 countries. A Dow 30 company with more than \$120 billion in 2013 revenues, Verizon employs a diverse workforce of 176,900. For more information, visit [www.verizon.com](http://www.verizon.com).

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#### METHODOLOGY

GBC and Verizon deployed a survey to a random sample of *Government Executive* online and print subscribers in August 2014. This infographic shows a portion of the survey data comprising of the 341 federal employee respondents who telework at least some of the time, including those of GS-11 through 15 grade levels and members of the Senior Executive Service.

SOURCE: ¹ OPM 2013 Status of Telework in the Federal Government Report to Congress