

From: Hickey, Allison (EX), VBAVACO  
Sent: Wed 6/26/2013 8:05 AM  
To: VBACO\_VBA\_ALL\_USERS  
Subject: 657 away from major milestone!

VBA Team and Partners,

As I looked at the morning report - I could feel the excitement growing. We are 657 Veteran's claims away from reducing the inventory to a number we haven't seen in quite a while - a 7XX,XXXK number! I know you can do it today - but as you do remember to lean in for the Veteran, their families and Survivors - and finish those last few 2 year old claims! Don't forget the priority claims either. You know them well- SI, VSI, MOH, FPOW, DIC, Terminal, extreme financial hardship, homeless, and FDC!!!

Thank you for all you are doing - especially as you do it in Over Time. I extend a specific thank you to those of you who are doing your own OT and then some more for others who can't.

Your Under Secretary,

Allison

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